



## Prezzy<sup>®</sup> card Business Fees

Applies to orders made via the business website

Effective from 1 November 2016  
(Fees may change on 14 days notice)

	DESCRIPTION	FEE
<b>Card purchase fee</b> Minimum order of five cards	When you purchase a Prezzy card	\$5.50 per card
<b>Postage and handling fee</b> Delivered by courier to one address per order	Total card order under \$25,000	\$7.00
<b>Secure delivery fee</b>	Total card order exceeding \$25,000	Price on application (shipment via secure delivery)
<b>Logo card design set up fee per design</b>	To set up your business logo onto a Prezzy card. This includes the option to add a personalised message at no extra cost	One-off cost of \$50
<b>Personalised message fee</b>	When you set up a custom message onto a Prezzy card (max. 24 characters, including spaces) without a logo	One-off cost of \$50
<b>Fully branded Prezzy card</b>	When you create a fully branded Prezzy card	Price on application
<b>Manual investigation fee</b>	When you ask us to investigate something about your Prezzy card order	\$60 per hour. Minimum fee \$15
<b>Credit card convenience fee</b>	A charge which covers the merchant fees and other costs that are incurred by one-off credit card payments.	1.59% based on the total value of your order
<b>Card replacement fee</b>	When you ask for a new Prezzy card to replace one that has been lost or stolen (this option is only available if you have registered your card)	<b>Standard:</b> \$10 Couriered to a New Zealand address <b>International:</b> \$50 Sent to an overseas address
<b>Customer service fee</b>	When you call the cardholder customer service number	\$0.50 per call to the automated phone service, plus \$1.50 per call if you elect to speak to a Customer Service Representative
<b>Disputed transaction fee</b>	When you lodge a dispute and it is not upheld	\$15
<b>International transaction fee</b>	When you use your Prezzy card for a foreign currency transaction	3.5% of the New Zealand dollar amount once converted

