



Prezzy[®] card Retail Fees

Applies to the consumer website, PostShops and retail partners

Effective from 15 December 2019
(Fees may change on 14 days notice)

	DESCRIPTION	FEE
Card purchase fee	When you purchase a Prezzy card:	
	Via the consumer website Maximum order of 30 cards	\$5.50 per card
	<ul style="list-style-type: none">Postage and handling fee – delivered by courier to one address per order	\$6.50
	<ul style="list-style-type: none">Credit card convenience fee*	1.59% based on the total value of your order
	At a PostShop	\$5.95 per card
	At a retail partner A credit card convenience fee may apply	RRP \$5.95 per card
Card replacement fee	When you ask for a new Prezzy card to replace one that has been lost or stolen (this option is only available if you have registered your card)	Standard: \$10 Couriered to a New Zealand address
		International: \$50 Sent to an overseas address
Customer service fee	When you call the cardholder customer service number	\$0.50 per call to the automated phone service, plus \$1.50 per call if you elect to speak to a Customer Service Representative
Disputed transaction fee	When you lodge a dispute and it is not upheld	\$15
International transaction fee	When you use your Prezzy card for a foreign currency transaction	3.5% of the New Zealand dollar amount once converted

* **Credit card convenience fee** - a charge which covers the merchant fees and other costs that are incurred by one-off credit card payments