

Prezzy x VISA Taronga Zoo Promotion – Terms & Conditions

1. To be eligible, you must be signed up as a corporate customer through our Prezzy corporate portal.
2. You must spend at least \$10,000NZD (excluding fees) on Prezzy Card(s) in one single transaction, and this must be placed through our corporate portal.
3. Eligible cards include all physical and virtual Prezzy cards available on the Prezzy corporate portal.
4. This promotional period is from 5th May – 25th May 2025. Any orders placed outside of this period will not be eligible for competition entry.
5. By entering this promotion, you could win a trip to Sydney for a Taronga Zoo Getaway which includes:
 - Return economy flights for four people (four adults) to Sydney, to and from your nearest international airport in New Zealand.
 - Two nights' accommodation at the Wildlife Retreat at Taronga, including buffet breakfast daily and two three-course dinners at the on-site restaurant, Me-Gal. Two rooms in total for 4 adults.
 - One night accommodation at Roar & Snore in a safari tent at Taronga Zoo Sydney (including dinner and breakfast). Two tents in total for 4 adults.
 - Night Safari guided by Taronga Zoo Keepers during the stay at Roar & Snore
 - Complimentary Taronga Zoo pass (four adults)
 - Exclusive Visa koala encounter with a Taronga keeper
 - Wollemi Morning Walk at Taronga Zoo Sydney
 - In-room gift including an animal plush toy
 - Airport transfers to and from the hotel in Sydney

Several thin, light blue lines that curve and intersect in the bottom right area of the page, creating a modern, abstract graphic.

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6. The trip period will be from the 13th – 16th June 2025. However, the winner will need to be available during the period of 12th – 17th June 2025 depending on where they will be flying from in New Zealand.
7. Only NZ residents are eligible for this promotion.
8. New Zealand passport holders will need to apply for an ETA to enter Australia (if applicable).
9. The winner will be chosen through a random generator from a list of eligible participants. The draw will take place between 26th – 28th May, with the winner being contacted before 29th May. Further details such as the departure point, flight times, accommodation details, support and management of the hospitality experiences will be confirmed by epay New Zealand Limited's partner (Visa Worldwide Pte. Ltd).
10. This specific promotion is not running through 5th – 25th May 2025.
11. The travel arrangements (including dates and airline) cannot be changed and must be accepted by the winner. Any changes to any elements of the prize will be at the winner's own expense and must be agreed to by epay New Zealand Limited. All travel is subject to availability at all times with airlines.
12. The prize is not transferable, exchangeable, or redeemable for cash.
13. In the case of any disputes, epay New Zealand Limited reserves the right to make the final decision.

The logo for Prezzy Card, featuring the word "Prezzy" in a large, bold, red sans-serif font, with the word "Card" in a smaller, red sans-serif font directly below it. The logo is positioned in the bottom right corner of the page, with several thin, light blue curved lines sweeping across the background behind it.

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14. Ticket terms and conditions:

- Roar and Snore experience is subject to the following terms and conditions:
 - Roar and Snore is an all-weather program – please bring wet-weather gear if required.
 - A valid photo identification matching the name on your Roar and Snore reservation is required to check in for the program.
 - All Roar and Snore bookings are final. Cancellations and date changes are not possible.
 - Roar and Snore is a non-smoking event.
 - Due to the wide-ranging itinerary and landscape of the Taronga Zoo site, all children must be a minimum of 5 years old to attend. You may be requested to provide proof of age if your child does not look to be of age 5.
 - A variety of beers, wines, soft drinks, juices, tea and coffee at the site and with your meal. No additional alcohol may be brought on to the Zoo premises. Guests must be 18 years or over to be served alcohol and must carry a valid ID.
- Stay in Wildlife Retreat is subject to the following terms and conditions:
 - All Wildlife Retreat bookings are final. Cancellations and date changes are not possible.
 - A valid credit card and photo identification matching the name on your reservation is required to check in to the Wildlife Retreat. The Wildlife Retreat is a cashless facility and accepts card payments only.
 - Guests are required at all times to behave in a manner consistent with Taronga's Animal Welfare Charter.



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- Children must be supervised at all times within the Wildlife Retreat and all bookings require an accompanying adult over the age of 18.
- The Wildlife Retreat is a non-smoking property. Smoking is only permitted outside of the site boundary.
- Balloons and confetti are not allowed on the premises as they pose a significant risk to wildlife on site.
- We reserve the right to request guests to leave if they behave in a manner that impacts the enjoyment of other guests or poses a risk to other guests, staff and animals in our care. Furthermore, if any damages occur due to misuse of the room we reserve the right to charge you the full cost of reparation.
- All Wildlife Retreat bookings are final. Cancellations and date changes are not possible.

15. The promoter is epay New Zealand Limited.

The logo for Prezzy Card, with "Prezzy" in a large, bold, red font and "Card" in a smaller, red font below it. A registered trademark symbol (®) is to the right of "Prezzy".

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