

Effective from May, 2025 (Fees may change on 14 days' notice)

|                               | DESCRIPTION  | FEE  |
|-------------------------------|--|--|
| Card purchase fee             | When you purchase a Prezzy card:   | \$5.95 per card  |
|                               | Via the consumer website<br>Maximum order of 30 cards  |  |
|                               | <ul style="list-style-type: none"> <li>Postage and handling fee – delivered by courier to one address per order, a surcharge will be incurred for deliveries to RD and Waiheke.</li> </ul> | \$7.50   |
|                               | <ul style="list-style-type: none"> <li>Credit card convenience fee* 2.60% based on the total value of your order</li> </ul>  |  |
|                               | At a retail partner<br>A credit card convenience fee may apply   | RRP \$5.95 per card  |
| Card replacement fee          | When you ask for a new Prezzy card to replace one that has been lost or stolen (this option is only available if you have registered your card)  | Standard card replacement fee: \$10<br><i>*plus standard courier fees may apply</i><br><br>International: \$50 Sent to an overseas address |
| Customer service fee          | When you call the cardholder customer service number   | \$0.50 per call to the automated phone service, plus \$1.50 per call if you elect to speak to a Customer Service Representative            |
| Disputed transaction fee      | When you lodge a dispute, and it is not upheld   | \$15   |
| International transaction fee | When you use your Prezzy card for a foreign currency transaction   | 3.5% of the New Zealand dollar amount once converted   |

\* Credit card convenience fee - a charge which covers the merchant fees and other costs that are incurred by one-off credit card payments